

INSTALLATION

These instructions are for installation of the ZOOM Nitro software upgrade. The upgrade may take up to one hour to complete. Follow the steps below in their numbered sequence.

CAUTION: During the upgrade process, DO NOT turn off the Control Unit power or remove the upgrade USB flash drive until prompted to do so. Interrupting the ZOOM Nitro upgrade process may cause the Control Unit to become inoperable.

1 Insert the USB flash drive into the ZOOM[®] Control Unit

- Locate a USB port on your Control Unit.
- Insert the enclosed ZOOM Nitro upgrade flash drive into the USB port.
-  Use **ONLY** with ZOOM CU50 software version 3.7 and above.

2 Upgrade begins – . . .

While updating, the following message will appear on your ZOOM monitor and will remain there for approximately 45 minutes:

Validating Update

The inserted flash drive is being checked for a proper HME signature. This may take several minutes.

Next, the following message will appear for several minutes:

Processing Update

The update process has started

When the following prompt appears, remove the flash drive:

Update Available

Update package Janus-conversion is ready to be updated to version 0.0.4. Remove the flash drive to continue with the update

Then, the following message will appear for several minutes:

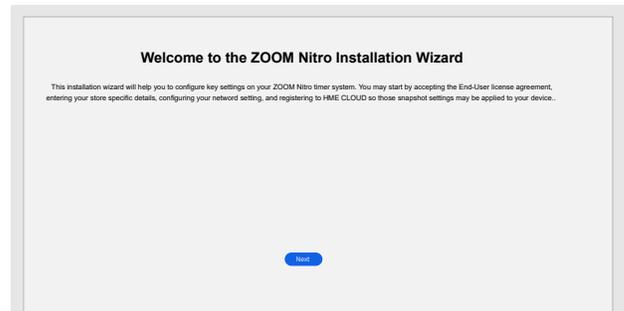
Update in Progress

Your system is being updated. Please do not remove power - doing so may cause permanent damage.

The screen will then change, and lines of activity will appear.

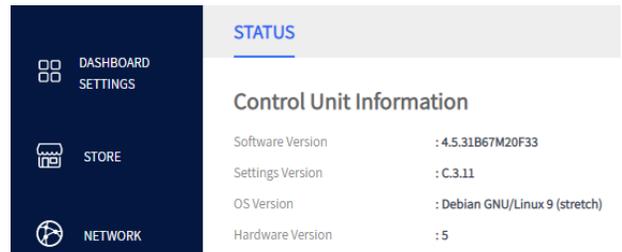
3 Installation Wizard

- The system will automatically go through a restart, which will conclude with the Installation Wizard screen appearing. Click the “Next” button and follow the Installation Wizard prompts to complete.



4 Upgrade complete

- Once the ZOOM Nitro dashboard appears, select the Hamburger (Menu) icon. 
- Log in as the designated user and go to the SYSTEM page. 
- Under the STATUS tab, verify the Software Version is: 4.5.31B67M20F33.
- The ZOOM Nitro software upgrade is finished.



If you have any problems with the ZOOM Nitro software upgrade process, call HME Technical Support at 800-848-4468.

